



Privacy Policy Notice

PURPOSE OF THIS NOTICE

At J.G. Edwards Corp, d/b/a Johnson Insurance Agency, hereafter referred to as JIA, we understand your concerns about privacy. We hope this notice, which describes our use and protection of nonpublic personal information ("customer information"), will help you understand how we treat the customer information we obtain from you or other sources in the course of providing you with our insurance products and additional services.

Whether you're doing business with us through an agent or our Website, we want you to know that JIA respects your privacy and protects your information.

- We do not sell your customer information
- We do not share, loan, or give customer information to persons, companies or organizations outside of JIA that would use the information to contact you about their own products and services.
- We expect persons or organizations that provide services on our behalf to keep customer information confidential and to use it only to provide the services we've asked them to perform.

PRIVACY POLICY STATEMENT

As a part of our normal operations we collect, and in some cases, disclose information about you. We encourage you to read the following Privacy Statement that contains information about JIA's policies regarding the collection, use, disclosure, and protection of your information.

If you are not comfortable with any of the terms or policies described in this Statement, we encourage you to send confidential correspondence through the postal service.

What information do we collect?

Personal, Financial, and Product Information

We collect personally identifiable information in order to identify and register you as a JIA customer. In addition, we collect personal, financial, and product information in order to provide you with service tailored to your particular needs. By learning about you, JIA can deliver more relevant protection and product offerings and thus offer you better insurance services and options.



The information we collect will vary depending upon the function or processes you select or request. Depending upon the function, product, or processes you select (for example: quote, request for proposal, e-mail, purchase), you may be required to provide information such as:

- Name
- Address
- Birthdate
- Phone number
- E-mail address
- Policy(ies) Type(s) & Number(s)
- Social Security Number
- Driver's License Number, accident/violation history, information about vehicle operators, lien/lease holders, and vehicle information, etc.

What kind of customer information do we have, and where did we get it?

Much of the customer information we collect comes directly from you. When submitting your application or request for insurance or other products and services we offer, or in requesting an insurance quote, you may give us information such as your name, address, and Social Security Number. We also keep information about your transactions with our affiliates, others, or us- for example, the types of products and services you purchase from us, premiums, policy account balances, and payment history. We also may collect information from outside sources, including consumer reporting agencies and/or healthcare providers or reporting agencies such as the Medical Information Bureau (MIB). This information includes loss information reports, motor vehicle reports, credit reports, and medical information.

Who collects this information?

In addition to collecting information from you, you should also know that, depending on the nature of your transaction, we may collect information from outside sources, such as loss information reports, motor vehicle reports, and credit reports. For property insurance, we may send someone to inspect your property and verify information about the value and condition of your property.

How is this information used?

The information you submit to us via our online forms and e-mail is used to provide you with the response or service you have requested. We may also use this information to contact you about our products and services.

Who has access to this information?

In order to better serve your particular needs, JIA, its employees, and certain companies working on JIA's behalf have access to this information. This information may also be disclosed to third parties without your consent if disclosure is necessary to comply with legal processes or to protect the rights,

property, or personal safety of JIA, its users, or the public. We may also provide limited information about you to third parties without your permission when necessary or appropriate to service an insurance policy we have issued (e.g. inquiries from lienholders or additional insureds listed on the policy) or to address claims submitted under a policy we have issued.

In addition, we may, as permitted by law, provide information about you without your permission to certain persons or organizations, such as: your agent or broker, insurance support organizations, other insurance companies in order to perform their function in regard to an insurance transaction involving you (i.e. a claim), independent claim adjusters, regulatory and law authorities, or our affiliated companies, if any.

What are your options regarding collection, use, and distribution of your information?

Any information you submit to us via written applications, our website's online forms or e-mail is done so on a voluntary basis. When you access our site in this manner, the collection, use, and distribution of your information will be handled according to the terms and policies outlines in this Privacy Statement. If you object to the collection, use, and distribution policies outlines in this Privacy Statement, we ask that you do not submit information.

Links and Co-Branded Sites

This website contains links to other sites. JIA provides links to other sites as a convenience to persons who visit the JIA website. Please be aware that JIA is not responsible for the privacy practices of those sites. We encourage you to be aware when you leave our site and to read the Privacy Statements of each and every website that you visit, as the privacy policy of those sites may differ from ours.

Website Disclaimer:

We reserve the right to change this Privacy policy without providing you with advance notice of our intent to make the changes.

IMPORTANT NOTE:

This website provides only a simplified description of coverages and is not a statement of contract. For complete details of coverages, conditions, limits, and losses not covered, be sure to read the policy including all endorsements, or prospectus, if applicable. Coverage CANNOT be bound, amended, or altered by leaving a message on, or relying upon, information in this website or through e-mail.

If you have any questions about this statement, please contact us during normal business hours.